

## Unwell Patients at King's Lodge 8.30-18.30 Monday to Friday - Full Clinical Guideline

Reference no.: CG-REHAB/2019/002

### 1. Introduction

This document is to provide guidance for the management of unwell patients on King's Lodge, Ward 3, LRCH weekdays between 8.30 and 18.30.

### 2. Aim and Purpose

To ensure prompt and safe management of unwell patients.

### 3. Definitions, Keywords

King's Lodge- Neurorehabilitation Ward at LRCH

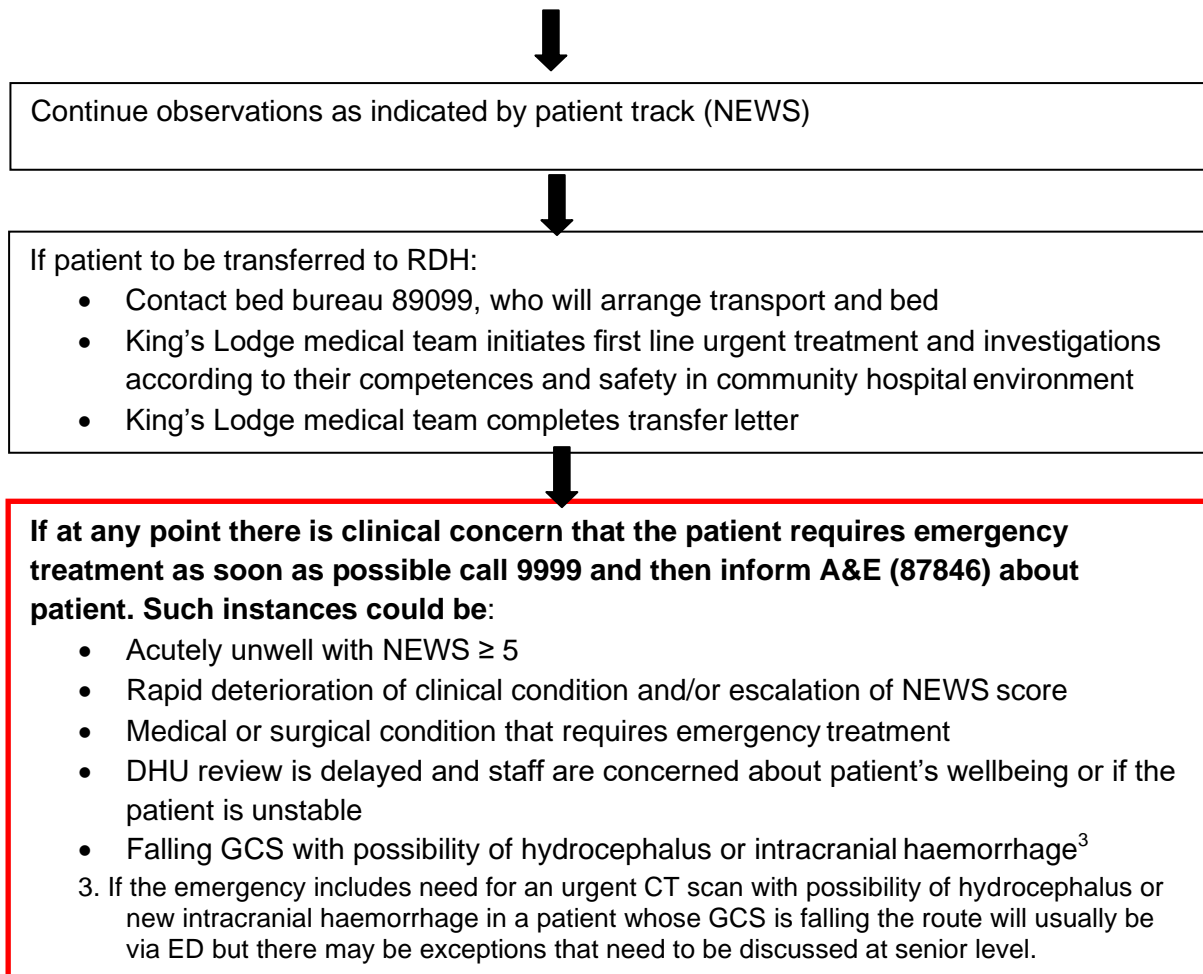
MAU- Medical Assessment Unit; SAU- Surgical Assessment Unit; NEWS- National Early Warning Score; GCS- Glasgow Coma Scale.

### 4. Main body of Guidelines

- NEWS  $\geq 5$ , or  $\geq 3$  in an individual parameter
- OR
- Nurse concerned that patient is unwell (in physical or behavioural or psychiatric terms)



- 9.00 – 17.00: Review by King's Lodge Medical Team
  - Telephone advice available from MAU<sup>1</sup>- inform about situation and NEWS
  - 8.30- 10.00 MAU Medical Registrar – bleep 8081
  - 10.00- 18.30 MAU Consultant- available via reception 86374
  - Decision made to manage patient on ward or refer to RDH<sup>2</sup>
  - Decision guided by: Optimum treatment for condition if diagnosed/need for further diagnostic procedures/stability of patient/diagnostic uncertainty requiring specialist acute assessment/consequences to patient's neurological condition and rehabilitation if they move off the unit.
1. If the emergency is obviously surgical contact SAU registrar on 07887 451531
  2. The MAU registrar or consultant will decide to admit the patient at RDH via MAU. If there are concerns that a delay is occurring staff are advised to contact bed bureau in the first instance and the site manager if there are still concerns.



## 5. References (including any links to NICE Guidance etc.)

## 6. Documentation Controls

Development of Guideline:	Karen Biggs (senior sister), Morag Sime
Consultation with:	
Approved By:	<i>CDCS Division August 2023</i>
Review Date:	September 2026
Key Contact:	Karen Biggs