

Unwell Patients at King's Lodge 18.30-08.30 (DHU) - Full Clinical Guideline

Reference no.: CG-REHAB/2019/003

1. Introduction

This document is to provide guidance for the management of unwell patients on King's Lodge, Ward 3, **FNCH** between 18.30 and 08.30.

2. Aim and Purpose

To ensure prompt and safe management of unwell patients.

3. Definitions, Keywords

King's Lodge- Neurological Rehabilitation Ward at FNCH
MAU- Medical Assessment Unit; SAU- Surgical Assessment Unit;
NEWS- National Early Warning Score; GCS- Glasgow Coma Scale. DHU- Derbyshire Health United.

4. Main body of Guidelines

- NEWS ≥ 5 , or ≥ 3 in an individual parameter
- OR
- Nurse concerned that patient is unwell (in physical or behavioural or psychiatric terms)



- Call DHU on **08444 122235** and inform them of situation and NEWS (see flow diagram in clinic room)



- Continue observations as indicated by patient track (NEWS)
- If NEWS score remains ≥ 5 or 3 in one individual parameter and/or there is concern whilst waiting for DHU, Nursing staff can contact MAU Medical registrar at RDH for advice, **bleep 8081** mobile **07471 140634** or, if surgical, contact **SAU registrar on 07385 954886**



- Review by DHU to decide whether patient stays or is transferred to RDH
- Decision guided by:
 - Optimum treatment for condition
 - Need for further diagnostic procedures
 - Stability of patient
 - Diagnostic uncertainty that requires specialist assessment



- If requires RDH transfer then DHU to liaise with MAU or SAU registrar and bed bureau (89099) to arrange bed and transport.
- If there is a transport delay, staff are advised to contact bed bureau and then the site manager.



If at any point the patient requires emergency treatment call 9 999 and then inform A&E 9 (01332) 787846 about patient. Such instances could be:

- Acutely unwell with NEWS \geq 5
- Rapid deterioration of clinical condition and/or escalation of NEWS score
- Medical or surgical condition that requires emergency treatment
- DHU review is delayed and staff are concerned about patient's wellbeing or if the patient is unstable
- Falling GCS with possibility of hydrocephalus or intracranial haemorrhage
- If there is need for an urgent CT scan the route will be via ED

5. References (including any links to NICE Guidance etc.)

6. Documentation Controls

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Approved By:	<i>CDCS Division -August 2023</i>
Review Date:	September 2026
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